



**The Data timeout plugin  
PRINTED MANUAL**

# Data timeout plugin

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## 1 Introduction

This filter plug-in allows to generate events if a device is not sending data within a defined interval. It allows the program to warn you and specify visual or audible alerts with help of event handling plug-ins.

## 2 System requirements

The following requirements must be met for "Data timeout" to be installed:

**Operating system:** Windows 2000 SP4 and above, including both x86 and x64 workstations and servers. A latest service pack for the corresponding OS is required.

**Free disk space:** Not less than 5 MB of free disk space is recommended.

**Special access requirements:** You should log on as a user with Administrator rights in order to install this module.

The main application (core) must be installed, for example, Advanced Serial Data Logger.

### Notes for Microsoft Vista and above:

Since our software saves data to the registry and installs to the Program Files folder, the following requirements must be met:

1. You need Administrator rights to run and install our software
2. The shortcut icon of our software will be located on the desktop;
3. Windows Vista will ask for your confirmation to continue the installation.

NOTE: You can configure the user account only once in order not to see the above dialog box any more. Search Google for the solution of this problem.

## 3 Installing Data timeout

1. Close the main application (for example, Advanced Serial Data Logger) if it is running;
2. Copy the program to your hard drive;
3. Run the module installation file with a double click on the file name in Windows Explorer;
4. Follow the instructions of the installation software. Usually, it is enough just to click the "Next" button several times;
5. Start the main application. The name of the module will appear on the "Modules" tab of the "Settings" window if it is successfully installed.

If the module is compatible with the program, its name and version will be displayed in the module list. You can see examples of installed modules on fig.1-2. Some types of modules require additional configuration. To do it, just select a module from the list and click the "Setup" button next to the list. The configuration of the module is described below.

You can see some types of modules on the "Log file" tab. To configure such a module, you should select it from the "File type" list and click the "Advanced" button.

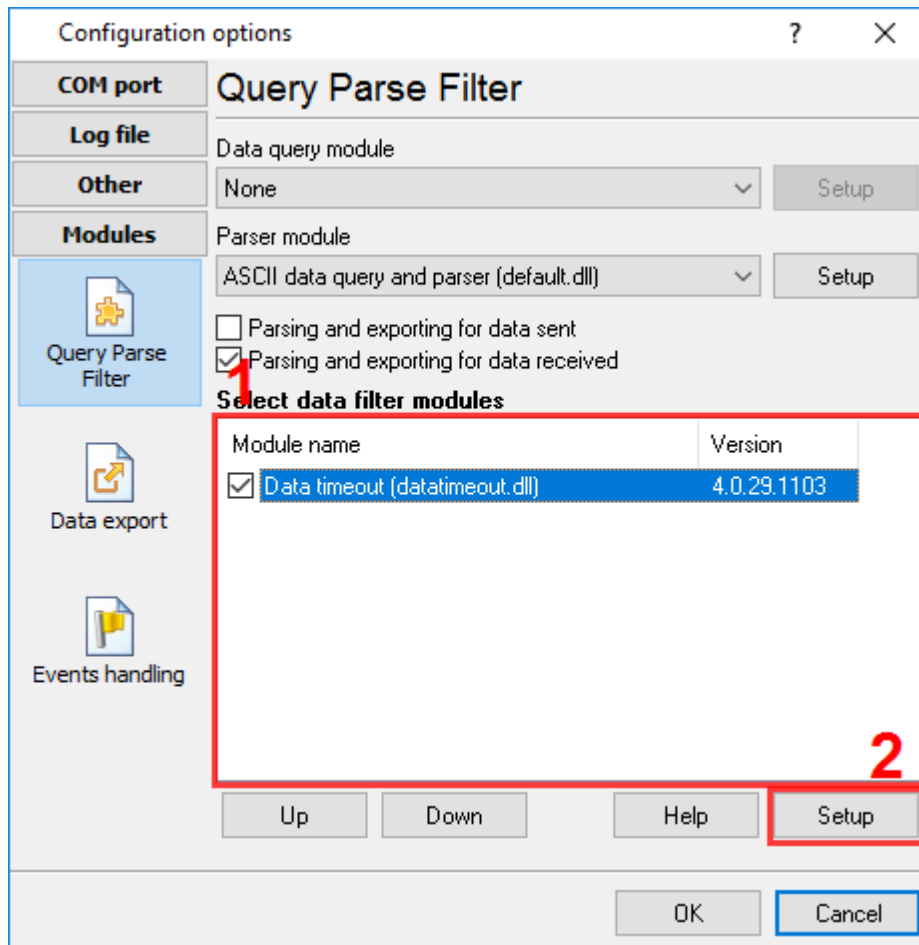


Fig.1. Example of installed module

## 4 Glossary

**Plug-in** - module

**Main program** – the program shell that uses this module. For example: Advanced Serial Data Logger

**Parser** – the module that processes the data flow singling out data packets from it and variables from data packets. These variables are used in data export modules after that.

**Core** - see "Main program".

## 5 Configuration

The module configuration is very simple (fig.1). You should specify one or more parser variables (up to 4) from a data parser plug-in and timeout parameters for each variable.

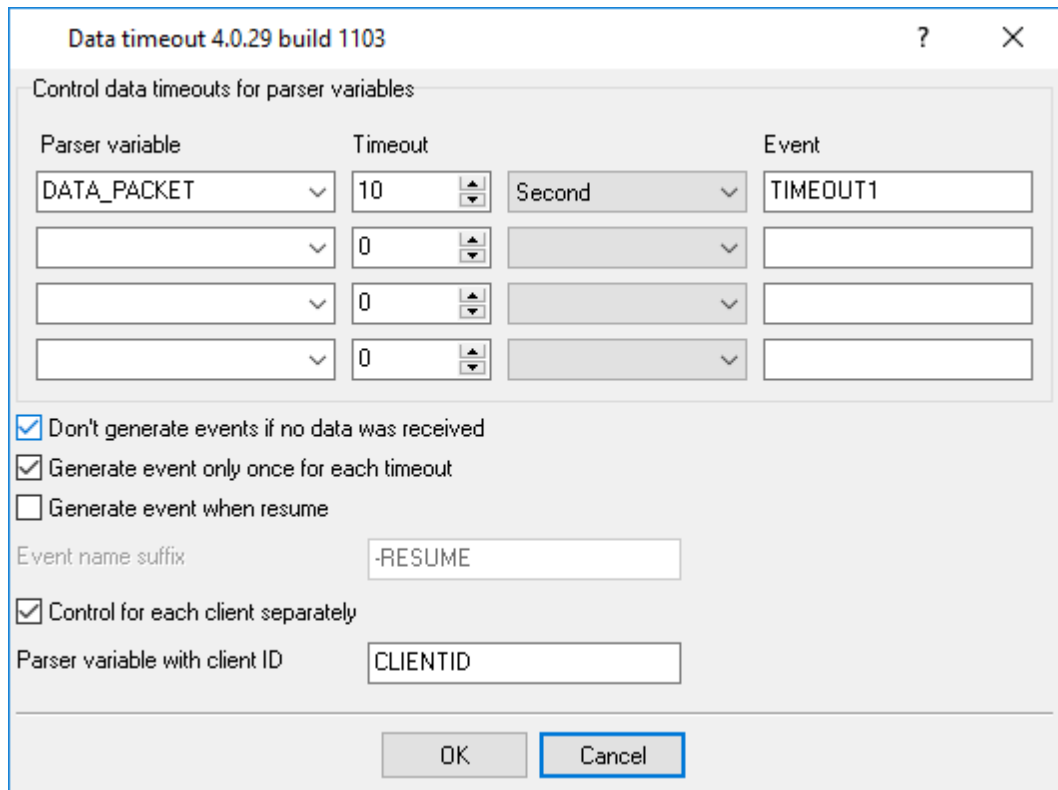


Fig.1. Configuration window

**Parser variable** - select a parser variable from the list of type its name manually.

**Timeout** - timeout interval and units.

**Event** - name of the event. You can specify any name and use this name in an events handling plugins (for example, Event notifications).

**Do not generate event if not data was received** - the plugin will measure timeouts after first data packet.

**Generate event only once for each timeout** - if enabled, the plugin will generate an event only once when detected a timeout. Otherwise the plugin will generate the event every timeout interval.

**Generate event when resume** - if enabled, the plugin will generate the specified event a data packet was received after timeout.

**Control for each client separately** - if enabled, the plugin will handle data and detect timeouts for each TCP client separately (works only in data loggers with the TCP interface).

## 6 Troubles?

### 6.1 Possible problems

**No data for publication/exporting** – no data is passed for exporting. Solution: configure the parser, make sure that one or more variables are declared in the parser.

**Error on binding variable with name %s [%s]** – the error usually occurs if data does not correspond to the specified format. For example, the date and time format does not correspond to the data.

**Unable to disconnect from the database [%s]** and **Unable to connect to a database [%s]** – it is impossible to connect/disconnect to/from the database. You should check the parameters of the database connection. The analysis of the additional information will help you locate the error.

**Database access error [%s]. Stop operations with the database?** – the message appears if an error occurs during an attempt to execute an SQL query if the second variant of reacting to errors is selected. The message implies a "Yes" or "No" answer. The analysis of the additional information will help you locate the error.

**Unable to verify your SQL script [%s]** – the message appears when an attempt to analyze your SQL query fails. Check if the syntax of your SQL query is correct.

**Tested successfully** – the message appears if your database connection is successfully tested. It requires no additional actions.

**Database isn't used** – the message appears if the module is temporarily disabled (the "Temporarily disabled" check box is selected) or the database name field is empty. Check the connection parameters.

**Database isn't selected** - the message appears if the database type is not selected. Check the connection parameters.

**Database: %s** – %s contains the database name. The message appears if the database connection is successful. Usually, you see it when you call the module for the first time. It requires no additional actions.

**Invalid data block length (columns=%d,length=%d)** – an internal application error. It means that the data sent by the parser is in an invalid format. Perhaps, you are using the module incompatible with the version of the Advanced Serial Data Logger kernel. Update the versions of both the kernel and the module.

**The time of connection is not due yet (%d,%d)** – the message appears during an attempt to connect to the database after the connection to it has been lost and the "Reconnect after" option is enabled. No additional actions are required.

**Invalid procedure call. Bad arguments** – an attempt to call the module using invalid parameters. Perhaps, you are using the module incompatible with the version of the Advanced Serial Data Logger kernel. Update the versions of both the kernel and the module.

**Writing to the database is complete** - the message appears if your queue of SQL queries is

successfully executed. It requires no additional actions.

**Writing to the database is complete with errors** – the message appears if the executing your queue of SQL queries was interrupted by an error. It requires no additional actions.

**Your SQL is empty. Please, specify some SQL text first** – the message appears if you do not enter the text for your SQL query. Check if the options on the "SQL queue" tab are configured correctly.

**Invalid temporary path** – the path to the temporary file specified by you does not exist. Enter a new path in the "Temporary folder" field on the "Errors handling" tab.

%s, %d – will be replaced by additional information.